

IN THE SPECIFICATION:

Please replace the paragraph on page 15, lines 1-26 with the following:

Furthermore, attributes 602 may include a variety of properties, such as properties 612, which may be associated with Windows 95 Workstation 502. As with machine type 604, location 606, service path 608 and operating system 610, these properties are properties which may be associated with Windows 95 Workstation 502. The other parameter 618 attribute allows the user to identify an unlisted property in the open dialog box 620 to be associated with Windows 95 Workstation 502. In this example, Property2 614 and Property7 616 have been chosen to be included in the query. Property2 614 and Property7 616 may be, respectively, for example, a specific version of an application and a certain subsystem component, defining a certain problem associated with, for example, Windows 95 Workstation 502, and the like. Once attributes 602 are selected for Windows 95 Workstation 502, a query may be executed by selecting “run query” virtual button 622 or “Windows 95 Workstation Properties” 600 may be canceled by selecting cancel virtual button 624. Although Figure 6 has shown one specific implementation of presenting a choice of properties for a query search, alternative panels may also be used. For example, a first sample panel may be presented with the most frequently used search terms. Selection of an “advanced” item may present additional panels presenting additional attributes of the object. Those skilled in the art would appreciate that other examples may be used in carrying out the processes of the present invention.